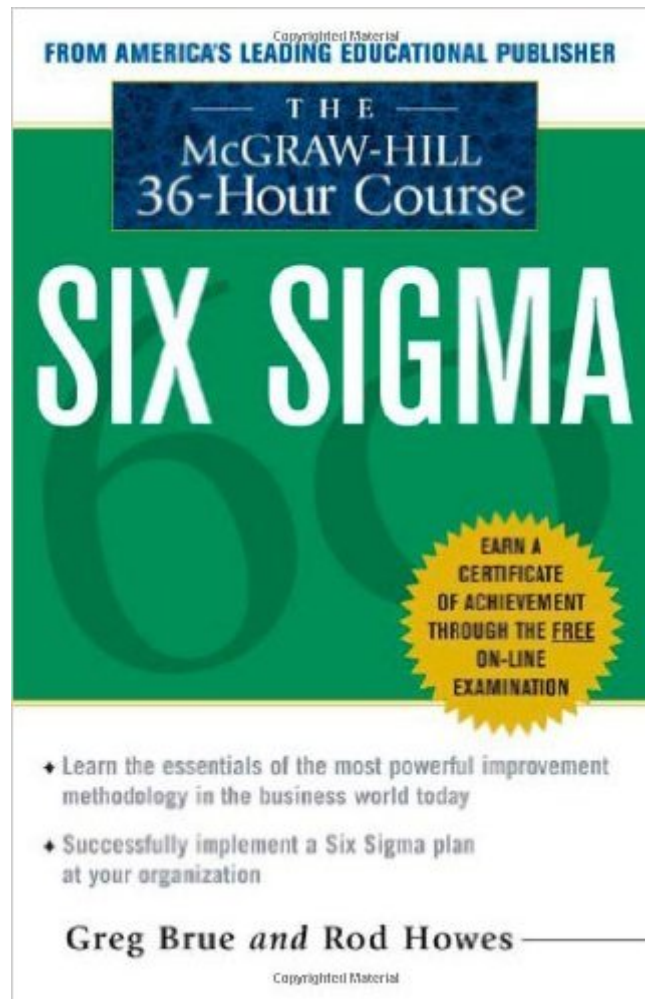


The book was found

Six Sigma : The McGraw-Hill 36 Hour Course



Synopsis

Learn the essentials of Six Sigma in just 36 hours The McGraw-Hill 36-Hour Six Sigma Course provides you with the knowledge you need to understand, implement, and manage a Six Sigma program. This detailed yet accessible guide explores 10 essential Six Sigma tools for manufacturing along with other core components of a Six Sigma program.

Book Information

Series: McGraw-Hill 36-Hour Courses

Paperback: 304 pages

Publisher: McGraw-Hill Education; 1 edition (July 1, 2004)

Language: English

ISBN-10: 0071430083

ISBN-13: 978-0071430081

Product Dimensions: 6 x 1 x 9 inches

Shipping Weight: 1.2 pounds (View shipping rates and policies)

Average Customer Review: 2.6 out of 5 stars Â Â See all reviews Â (11 customer reviews)

Best Sellers Rank: #326,287 in Books (See Top 100 in Books) #73 in Â Books > Business & Money > Management & Leadership > Quality Control & Management > Six Sigma #261 in Â Books > Business & Money > Management & Leadership > Quality Control & Management > Quality Control #4063 in Â Books > Business & Money > Management & Leadership > Management

Customer Reviews

This book starts out discussing how powerful Six Sigma is and ways companies have used to realize huge cost savings. Unfortunately, it doesn't ever get rolling. Midway through it gets tedious and boring waiting for the author to get to some point where something in the way of techniques is actually discussed. Better choice is Six Sigma Statistics Made Easy. It gets going from the start and actually teaches techniques. The essential statistical tools are not at all difficult. As for Six Sigma: The McGraw-Hill 36 Hour Course, spend your money on any other book about Six Sigma techniques and processes.

There are so many typo's and misprints in this book some topics are hard to get through. Some of the review questions don't have answers in the back, some are in the wrong order, and Chapter 7 Answers were skipped all together. I would NOT recommend this book to anyone!

This book looked like it was put together in 36 hours. The tests at the end of each section is for material not covered in the section. The answers are questionable. Typos and misstatements can be found throughout the book. This book looks like it skipped the editing process. Highly recommend NOT buying this book.

This text is an easy to understand review of Six Sigma; however, I would not use it as a reference. I've found several instances where formulas are incorrect. For example, calculating C_p is done using the formula $(USL-LSL)/6s$. The book makes a minor omission, leaving out the parentheses. There are misspellings. There is one incidence where the typesetter transposed a "." with a "/", making a fraction out of a decimal. These errors would not affect a certified, experienced practitioner aside from perhaps making him or her snort coffee onto a keyboard; however, if the person reading the book is not experienced or mathematically savvy (read most managers), the errors could affect outcome of a project adversely. I bought the book as a potential text for teaching managers about six-sigma concepts and basics. It may still work for that purpose; however, a book on a quality improvement method should not have this many, this magnitude of errors. I would not recommend this book.

As other users have noted, there are a number of mistakes in the book. The book also says that if you pass the self-assessment they will give you a certificate. It's not true. All they do is email you the quiz results. As a consequence of this, I won't try other titles in the 36 hour series.

I read all the bad reviews but since the book was published by McGraw-Hill, which bills itself as America's Leading Educational Publisher, I decided to try it anyway. I should have listened to the reviews. It is a book about quality that seems to have had no proof-reading. And the last chapter is no more than a blatant advertisement for the authors' Six Sigma consulting firm.

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